



ACCESS STATEMENT FOR SAVOY HOTEL

12-13 NORTH PARADE,
SKEGNESS,
LINCOLNSHIRE PE25 2UB

INTRODUCTION

Owned and run by The Underwood family since 1986, the Savoy enjoys an excellent central location, with all the seafront attractions and beach only a 2 minute stroll away.

We have 48 Ensuite bedrooms with colour televisions, tea making facilities and radios. All bedrooms are very comfortable with modern and tasteful décor. We aim to provide high standards of service to all our guests and encourage this through our culture and staff training. We look forward to welcoming you to The Savoy Hotel and making your stay an enjoyable one. We offer the following services and facilities:

Booking your Accommodation

- You may make an enquiry regarding availability or reserve your accommodation by contacting any member of our reception team either via e mail at info@savoy-skegness.co.uk or by telephone on 01754 763371 or by establishing contact through our website on www.savoy-skegness.co.uk

Pre-Arrival

- For assistance prior to arrival please contact the reservations team on 01754 763371
- Taxi service is available from the Train Station and the Hotel is only a short 5 minute drive away. There is a taxi firm who have accessible taxi service please see 'contact information' below
- We are a 10 - 15 minute walk from the bus station or the train station. The ground is flat without any steps or steep hills to negotiate.

Arrival and Car Parking Facilities

- We have 9 Outdoor and 7 Garage spaces available therefore it is advisable to reserve Car parking spaces prior to your arrival. We do make a small charge for the car park and due to fire regulations and the fact that cars are parked one in front of the other, we do request that guests leave their car keys at reception whenever their car is parked in the car park. The car park is situated at the rear of the Hotel, which is accessed via the back slip service road, which has two entrances. One entrance is off Castleton Boulevard and the other entrance is accessed off Park Avenue. Please refer to the map attached to this statement.
- All cars must be reversed in to the Car Parking spaces. Access in to the Hotel may be obtained through the Garage via a 5 foot ramp followed by 5 steps, which has hand rails either side for easier access then through the bar where you will have a right turn in to the main reception area. There you will be welcomed by one of our reception team.
- The main entrance is situated on the Sea Front where access is gained via a ramp, suitable for electric mobility scooters, wheelchairs, pushchairs or guests with walking aids or up 4 steps on to a tiled forecourt which leads through the main entrance double doors.
- All guests will not have any further stairs or ramps to negotiate as you walk the short distance to the main reception area.
- Guests may be helped to their room and their cases delivered to their door by our housekeeping staff, if required.
- Mobility scooters, wheelchairs, pushchairs and walking aids may be left in reception. Electricity points are available in the reception area 24 hours a day, for re charging scooters.
- Water can be provided for dogs upon request.

Main Entrance & Reception

- Access in to the Hotel can be made either from the front entrance or through the garage as stated above.
- The front door is accessed by climbing 4 steps from the pavement, which are 6 inches/15 c.m. in height – there is a handrail on one side or by using the ramping which has a landing half way.

- The front of the property has a large patio area with seating available. This area is largely covered and has three patio heaters that operate on a manually controlled timer. This is accessed by using the ramp way to the pavement then returning on to the patio area or by using three steps which are 3 to 6 inches/7.5 – 15 c.m. high. The slabs on the patio have a gritty, non-slip surface with clearly defined edges.
- The front desk is situated within a 25 feet walk down a carpeted walkway from the main front door or through the garage as stated above.
- A public pay phone and a free direct taxi phone are situated in a booth in the Main Lobby area. Full instructions for use are displayed in large format with pictures.
- A front facing lounge area is situated through the main entrance and then through a double door on the left where you will find a number of comfy sofas and chairs for rest and relaxation.
- The reception area has a number of comfortable seats.
- The reception desk is 110 cm high. Registration can be completed either standing or sitting in the reception area.
- A staff member will be on hand to help where necessary on all aspects of filling out your registration form.
- On check in the staff will inform you of your meal times and give direction to your room and offer full instructions on how to work the lift. Help will be available upon request for luggage to be taken to your room.
- We have 2 lifts in the Hotel, one which serves all the rooms on the reception side of the Hotel, which is located 7 feet from the reception desk and one which serves all the rooms on the restaurant side of the Hotel, which is 35 feet away from the reception desk. There would be No stairs or ramps to negotiate from reception to either lift.
- The largest lift dimension is 27” Wide by 37” Deep.
- Mobilty Scooters and Wheelchairs may be stored and charged in reception 24 hours a day. For mobilty scooter hire and for all your mobilty needs see “contact information” below.
- Outside covered patio/smoking area with heaters.

Public Areas

- There is 1 set of public toilets opposite the restaurant on the ground floor. The ladies W.C. has 1 Hand Wash basin seated in a vanity unit with a mirror on the wall above the basin, a hand blow dryer unit is also installed in this area. Two toilet cubicles are situated in the ladies with one cubicle being larger, which would be suitable for wheelchair access, with grab rails situated on the back and side wall near to the toilet.
- The floors are constructed of non-slip tiles.

Restaurant/Dining Room and Bar

- The main restaurant where guests can enjoy Breakfast and Evening Dinner, is situated in the ground floor approximated 30 feet to the left of the reception desk, which is accessed through the bar area.
- Accommodation may be booked either on Bed and Breakfast or Dinner, Bed and Breakfast. Breakfast is served in the restaurant between the hours of 8-00 a.m. until 9-30 a.m. and Evening Dinner is served between 6-00 p.m. until 7-30 p.m.
- Bar Snacks are readily available over lunch time from 12-00 noon until 1-30 p.m.. The Savoy Restaurant is open to non residents and residents over lunch time during the main Summer Season.
- A member of staff will seat you at a table where you will receive service to your table.
- We cater for varying dietary needs, please advise staff on booking. Vegetarian options are available.
- Menus are available in large print if required and staff will take you through the menu choices for the meal.

There is a bar on the ground floor which is situated to the right of reception

- It has level entry and is open plan with a carpeted even floor area.
- The bar has soft sofa seating around the edge of the room with tables and chairs
- For your leisure purposes, the bar has a pool table and darts board. Cards and dominoes are also available at the bar upon request.

Ballroom/Function/Conference Room

- The Savoy Ballroom may be hired out for conferences, functions and private parties as well as for entertainment evenings for residents.
- The dance floor measures 45 Metres square
- A bar is situated in the ballroom.
- The ballroom is accessed either by using the lift to the first floor landing, walking 20 feet down the landing and then up 4 steps or through the main bar area and up 18 steps. Help may be available to navigate these steps.
- Has a capacity of 150 persons.
- Good levels of natural light and even levels of artificial light.
- Please notify of any additional services that may be required, we do try to accommodate everyone's needs where possible.
- There are toilets available accessed from the Ballroom.

Bedrooms

There are 48 bedrooms all with Ensuite facilities, some have baths, some have showers and some have a shower over the bath. Please state any preference that you may have upon booking.

All rooms are situated on three floors, the first two floors are served by the lift. The third floor rooms are accessed by the lift to the second floor and then a flight of 13 stairs up to the third floor. Please make sure that you reserve a room on the first or second floor if you are unable to manage the stairs up to the third floor.

- Most bedrooms are suitable for guests with minor mobility problems. We do not have specific rooms that have been adapted for wheelchair use however it is possible to reorganize certain rooms for individual needs with prior notice.
- All rooms have Colour Televisions, Tea and Coffee making facilities and Clock/Radio alarm clocks.
- Single rooms, Twin or Double bed combinations are available.
- All rooms have Emergency procedures clearly displayed.
- Room folders are available in all rooms.
- Bedside lamps are in each room which are easily controllable.
- Non slip floor coverings in all bathrooms.
- All rooms are Non Smoking.
- Bedding and Pillows are Hypo Allergenic.

Additional Information

If you require any assistance during your stay please contact reception.

- All Housekeeping staff have been trained and are aware of procedures to aid privacy in bedrooms.
- Safety deposit items may be left at the reception to be placed in the Hotel Safe at no extra charge.
- List of equipment hire companies are available, see “contact information” below.
- List of district nurses, doctors and hospitals in the local area are available, see “contact information” below.

Contact Information

Address: The Savoy Hotel, 12-13 North Parade,
Skegness, Lincolnshire, PE25 1PT

Telephone: 01754 873371

Fax: 01754 761256

Email: info@savoy-skegness.co.uk

Website: www.savoy-skegness.co.uk

Hours of Operation:

Reception 9-00 a.m. until 11-00 p.m.

(Out of hours Emergency Number 01754 763371)

- Accessible Taxi Service: Coastline Cabs – 01754763553
- Seacroft Mobilty Hire: 01754 762916
- Local Doctor: 01754 896350
- Local Distric Nurses: 01754 896364
- Skegness Hospital: 01754 762401
- Tourist Information: 01754 899887
- Bus Information: Stagecoach 0845 6050605
- Train Information: 08457484950
- Local Florist: 01754 761333

LOCAL MAP

